

Charms Overview

What is Charms?

Student Portal that brings together the following types of information:

- **Calendar**
- **Volunteer Signups** linked to the Calendar
- **Handouts & Files**
- **Student information** (instrument, uniform, section information, etc.)
- **Parent contact information** for use in push communications to parents (emails, texts)
- **News**
- **Uniform information**
- **And more ...**

How is Charms used?

- **Parents**
 - View calendar
 - Sign up to volunteer and view the events you signed up for (MySignups)
 - Find a document or form
 - Update contact information (self-service – just log in)
 - Check Band News
 - View student information like which forms are outstanding, uniform information, etc.
 - Potentially Coming Soon: View Scrip and Student Credit balances
- **BRBB and Staff**
 - Use it as a primary repository of student and parent contact information
 - Send emails and texts to parents based on contact information in Charms
 - Track who has turned in student forms
 - Track uniforms issued

How do I access Charms?

- **Three Primary Access Points**

- **Internet (web interface)**

- <https://www.charmsoffice.com/>

- **Charms App** *(doesn't replace web interface; provides basic info with "on the fly" convenience)*
Charms Blue – Student App available through iTunes or Google Play

- **Souderton Big Red Band Website via a link Charms**

- <http://www.soudertonbigred.org>

- **Signing in**

- **School Code:** SAHSBRBB (this provides access to the public and private view)

- **Student Password***: Initially assigned to new students and they update it

*Required in order to view student-specific information

CHARMS: The premiere management, communication, assessment, and financial system u

3 Teacher/Helper Parents/Students/Members

School Code ← SASHBRBB

Enter Parent Area

5 This is the PRIVATE view; detailed information is available (more options)

HOME CALENDAR VOLUNTEERS EMAIL DIRECTORS FILES & HANDOUTS BRBB WEBSITE

EXIT CHARMS NEWS ITEMS!

BY USING THIS PRODUCT YOU AGREE THAT YOUR USE OF OUR WEBSITE AND ANY SERVICES ARE SUBJECT TO OUR [TERMS OF USE AND PRIVACY STATEMENT](#)

DO YOU HAVE MULTIPLE STUDENTS USING CHARMS? YOU CAN NOW LINK THEM BY CLICKING THE "MULTIPLE STUDENTS" BUTTON BELOW!

Calendar	Event List	Volunteer	Email Staff	Handouts & Files	Website	Facebook Parents Group
Finances	Forms Collected	Uniforms				
Update Info	Change Password	Multiple Students				

News!

- The Next Few Weeks ... 8/6/2019
- Washington DC Trip - 1st Payment Due 8/1/2019
- Update on Summer Practices 7/29/2019
- National Memorial Day Parade - May 23-25, 2020 7/28/2019

HOME

4 CHARMS OFFICE ASSISTANT PARENT/STUDENT AREA SOUDERTON AREA HS BRBB BAND

Enter Student Password to see PRIVATE View w/Student info

This is the PUBLIC View. No student data is at this level; some general information is available.

Student Area Password: (Case Sensitive!) Enter Show Hint

Trip Chaperone Password: Enter

Public Calendar Email Staff Handouts & Files Website Facebook Parents Group

News!

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So, what do we need from you?

- Logon to Charms
- Change your password and write it down somewhere to remember it
- Update your student information and parent information
 - Student cell phone – please leave the (xxx-xxx-xxxx) cell phone number as is. We don't collect student cell phone numbers.
 - Parent email addresses & cell numbers will be used to communicate with you, so keep these fields up-to-date.
 - If you do not want to receive texts, please leave the cell phone field blank. You can use the 2nd email field if you'd like to provide one for emergencies, but you won't receive text messages.
 - Home phone numbers should go in that field and cell phone numbers in that field; if you don't have a land line, you can leave the home number blank.
 - Parents can add their interests (toggle switch on/off) which may help us if you have a special skill you could share
- Think about downloading the app, but remember it is not a replacement for the web interface